

2022 Annual Report



CASA OF LANCASTER AND LEBANON COUNTIES

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Letter From the Board of Directors

Dear Friends,

This past year was exciting for the Court Appointed Special Advocates of Lancaster and Lebanon Counties.

We are deeply grateful to reflect on 2022 from a place of strength and stability thanks to the tireless dedication of our advocates, donors, professional staff, and board of directors. It is to all of you that we owe the resilient continuation of our mission to break the cycle of abuse and neglect in our community.

From an operating point of view, CASA had an exceptional year in 2022:

- We served 268 vulnerable foster children thanks to 167 volunteer Court Appointed Special Advocates.
- We helped 83 children achieve permanency and end their journey through foster care.
- We officially expanded into Lebanon County, trained the first class of Volunteer Advocates, and received our first case referrals in Lebanon County.
- Our annual Gala at Rock Lititz Pod 2 created great memories and generated over \$130,000 in revenue. It was our most successful CASA Gala to date.
- We exceeded our goal of raising \$50,000 from the Extra Give in November, highlighted by 100% participation from our Board of Directors.
- We moved into and dedicated our new "Forever Home for CASA" at 120 N. Shippen Street in Lancaster City.
- We developed a new 3-year strategic plan that provides a roadmap for the future.

Your generosity made all this possible and reinforced our ability to provide advocacy to vulnerable children. As we look ahead to 2023, we anticipate another year of growth for the organization, expanding on our new efforts in Lebanon County and reinforcing our resilient program in Lancaster.

As we see in our annual report, CASA is well-positioned to continue its mission into the future. We have the right people in the correct positions to succeed in 2023. Our Executive Director is leading the way in Lebanon County. Our development team is tapping into new grant opportunities. And with your help, we will help even more children find permanent homes in 2023.

Just think of what your generosity will inspire in the year to come.

In Partnership,

Guy Pedelini Former Board President Ben Staltsfaas
Incoming Board President

Letter from the Executive Director

Dear Friends,

It continues to be one of my greatest privileges to lead CASA of Lancaster and Lebanon Counties. As you know, we have grown tremendously since our start in 2009, adding additional staff to have the capacity to expand our mission – advocating for more children year over year. Your support – your generosity of your time, expertise, and financial resources- has allowed us to reach this point in our trajectory. We proudly dedicated our building this year and officially began serving children in Lebanon County as well.

At various times, I wondered if we had taken on too much in a short amount of time, particularly as the country fought to emerge from a pandemic and all the facets of life that were impacted. The team at CASA – my staff and the board of directors – showed up time and again and proved, without a doubt, that a building purchase and simultaneous geographic expansion were not "too much." You may now be wondering what this year and the future could hold for CASA.

While we achieved lofty growth milestones, we fell short of some strategic goals. When we set our data points, we acknowledged that it was better to aim high rather than sell ourselves short. For example, goals specific to recruiting both more male and BIPOC volunteers so that we are positioned to truly best serve the children were not met. In addition, when analyzing internal data, we can note an increase in older youth (ages 14 and up) being referred to our program. We just began to serve youth in Lebanon County, so we are only serving 3% of youth in foster care in Lebanon. We also struggle with our child advocacy program being conflated with another organization that goes by CASA.

In 2023 we will continue to hone and improve our existing child advocacy program by continuing to recruit a volunteer population that better reflects the population of children we serve. We will begin to create a series of ongoing trainings and program offerings geared towards better serving, mentoring, and supporting older youth. We will focus outreach efforts in Lebanon County to exponentially increase the number of children served there and in Lancaster County to continue to expand our services and elevate our brand and mission to mitigate brand confusion.

We look forward to adding new opportunities to engage our community and show appreciation for you.

Thank you for your support – while a seemingly simple sentiment, I am not sure it can be expressed as fulsomely as it should be.

With gratitude,

Jessica I. Laspino

Who We Are

Our Mission

To provide a qualified and compassionate court-appointed volunteer advocate to every child who is abused and neglected to ensure the fundamental human right of having a safe, nurturing, and permanent home is met.

Our Vision

Every child who is abused and neglected will have a safe, permanent home and the support to become a healthy, empowered adult, thereby breaking the cycle of abuse and neglect.

My job as a CASA is to be a reliable, loving, and patient presence in my CASA children's lives, something so many of them lack."

-Mary, a CASA Volunteer

What CASA Advocacy Means



Learn all you can about a child, their family, and their life.



Engage with the child during bimonthly visits.



Collaborate with others
to ensure that all
services are provided
and are in the child's
best interest.



Write a report to the court about what you have learned and observed.



Make recommendations regarding the child's placement and needed services



Speak up for the child's best interest in court, and monitor their situation until the case is released by the court.

The Importance of a CASA

"The CASA is the one position in the child's permanency journey that is 100% dedicated to the child's best interests and a common thread that connects all parties and agencies involved in the journey. Ensuring the child's perspective is front and center."

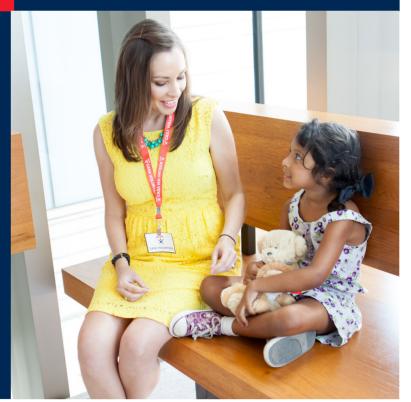
-Cathy, a CASA Volunteer

"I trusted my CASA
Volunteer. She was the
only person whose face I
recognized after every
move."

- Ashley, a Former Child in Foster Care

"[A CASA] is consistently
there for the child when
they are in a state of total
uncertainty."

-Jerry,
a CASA Volunteer



CASA's Impact in 2022

268 CHILDREN PROVIDED WITH ADVOCACY SERVICES

CASA volunteers walked alongside 268 children in foster care throughout the year.

96 CHILDREN FOUND A SAFE, LOVING, AND PERMANENT HOME

CASA volunteers helped facilitate a safe, loving, and permanent home for 96 children.

6,345 ADVOCACY HOURS

CASA volunteers gave 6,345 hours of advocacy for children, allowing every CASA volunteer to provide recommendations to the court about the child's best interest.

34 ADVOCATES TRAINED

There were 34 new CASA volunteers trained in 2022. Each new CASA volunteer can advocate for up to three children.

83 NEW CHILDREN WERE APPOINTED A CASA

CASA volunteers were appointed to 83 new children in foster care in 2022.

This means 83 children now have a dedicated adult to walk alongside them while they are in foster care.

922 CHILD VISITS

CASA volunteers had a total of 922 child visits in 2022. Child visits allow CASA volunteers to learn as much as possible about the child for whom they advocate.

605 HEARINGS ATTENDED

CASAs attended 605 hearings to advocate for children and their best interests.

47,667 MILES DRIVEN

CASA volunteers drove a total of 47,667 miles in 2022. This allowed each CASA volunteer to meet the child they advocate for where the child resides.

CASA Volunteer of the Year

Dr. Jerome Gottlieb



Jerry has been a CASA Volunteer Advocate since 2016 and, in that time, has advocated on four different cases serving a total of eight children. Jerry appears to easily navigate complex systems, while always advocating for his CASA child, he collaborates seamlessly with other professionals and builds relationships that are crucial to serving the best interest of the child. Jerry also manages to connect with his CASA children and their resource parents while also working to support biological parents in their journey when possible. Jerry also lends his skills and passion to the CASA program volunteering to speak to potential CASAs, serving on the Volunteer Recruitment & Retention Committee, and providing guidance and support to CASA staff. Jerry clearly possesses high ethical standards for children and families, strong advocacy skills, and a deep unwavering belief in CASA's mission – it is the program's privilege to recognize his efforts with this award.

Organizational Partner of the Year



Clark Associates Charitable Foundation has generously supported CASA's mission since 2012. While the financial support has been integral to CASA's growth and success, Clark Associates has also embraced its support of CASA by offering training space for pre-service classes, sharing and promoting volunteer opportunities with their large network of employees, and hosting lunch and learns to share CASA's story and the need for more advocates. It is clear that Clark Associates holds a commitment to the community as one of heir organizational values and that those values are embedded in the company and lived out through the staff. The community at large is better for Clark Associate's presence and example and the CASA organization is honored to help recognize that commitment.

Notable Events From 2022



Community Awareness Day April 29, 2022

CASA Ribbon Cutting and Building Dedication
May 19, 2022





2022 Heroes Gala and Benefit Auction

September 10, 2022

Thank you to our 2022 presenting event sponsor Diane and Jerry Gottlieb



2022 Extra Give and Crafts and Cocoa Event

This year during the Extra Give, CASA raised \$54,214 thanks to the support of 342 unique donors.

During the day of the Extra Give, we held a crafts and cocoa event in our office. During this event, community members viewed art our CASA children created, enjoyed hot cocoa, and made art of their own. Some of the CASA children's art displayed during the event is included below.













Snapshots From 2022

















CASA's 2022 Objectives

In 2022, CASA focused on two main objectives and goals:



Remain relevant and grounded in the needs of our increasingly diverse constituents and judiciary.



Cultivate
sustainable financial
resources and
strategic
partnerships
focusing on
fundraising for
individual, major,
and corporate gifts.

CASA's 2022 Goals and Outcomes

To achieve objective one, we focused on recruiting, developing, and retaining more diverse advocates, focusing specifically on male advocates and advocates of color. We tracked male and BIPOC individuals who went through a CASA training cohort.

Our goal was to train 18 male advocates and 14 advocates of color. We successfully trained four male advocates and three advocates of color.

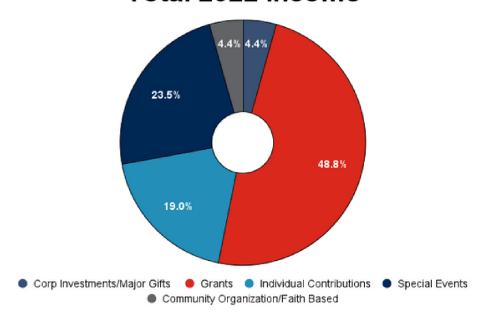
Also, under objective one, <u>we aimed to assign CASAs to 150</u> new children. We successfully assigned CASAs to 83 new children.

To achieve objective two, we tracked new donors at five different levels in the four quarters of 2022. We had a goal of gaining 239 new donors. We successfully recruited 139 new donors.

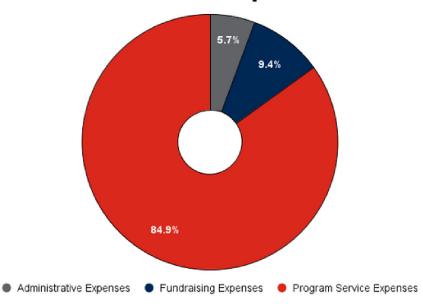
When we made these goals, we knew they were ambitious. We did make progress in these goals but still need continued effort to meet them. We will continue to work towards these goals in 2023.

CASA's 2022 Financials

Total 2022 Income



Total 2022 Expenses



14.9% Total Overhead

*financials from an internal audit

BOARD MEMBERS

Ben Stoltzfoos, President
Director of Operations and Marketing
Trademark Property Management

Steve Russell, Esq.,Secretary
Co-Manager of the Emerald Finance and
Banking Innovation Fund

Guy Pedelini, Former President
President of Double Black Human
Capital Solutions

Lucille Meissner

Tax Preparer at A. Lucille Meissner

Dave Walker

<u>Esqui</u>re, Stock and Lee

Angel Rosario
Director of Community Lending
Community First Fund

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Elizabeth Brennan, Treasurer Chief Financial Officer at United Disabilities Services Foundation

> Samantha Claar Audit Services Group Manager at RKL, LLP

Debra Stratton
Senior Business Development Executive
at St. Onge Company

John Tornfelt
Professor at Nazareth Evangelical
Theological Seminary

Patricia Verdon
Chief Financial Officer at
Vista Autism Services

STAFF MEMBERS

Jessica Laspino Executive Director

D'Arcy Crocker Program Director Laura Wilcox
Director of Operations

Matthew Carter
Director of Development

Sophia Wanner Training Manager Katelyn Maule Volunteer Manager India Folk Volunteer Manager

Kate Shell Volunteer Manager Kiran Siddiqui
Administrative and Program Assistant

Jennifer Nahm
Event Coordinator

CASAS

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